



# WEEKLY REPORT

Kāinga Ora – Homes and Communities

For period ending 17 May 2024

# 18

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### 1. Decisions or consultations sought this week

There are no decisions or consultations sought this week.
For upcoming advice to be delivered in the next month please refer to section 5.

### 2. Updates for Hon Chris Bishop, Minister of Housing

<b>Update on structural changes in progress</b>		
<ul style="list-style-type: none"> <li>• Consultation with our People team, and Safety, Support and Wellbeing team (which includes other services such as facilities and fleet management) and the Government and Sector Relationships Group has been completed. Decision documents have been completed in line with the overall proposed reduction in team numbers (a reduction of 25 roles). Implementation is underway over the next 4 to 6 weeks (estimated).</li> <li>• The consultation process has commenced which proposes larger scale reductions in role numbers across three additional teams – Organisational Improvement, Technology and Information and Intelligence – as a consequence of new process and cost efficiencies and targeted prioritisation. The consultation will continue until 23 May 2024 and includes a proposed reduction of 120 roles.</li> <li>• A voluntary redundancy option has been put in place for people in the areas under review; we can provide numbers for this in the next report (it is very early in the process).</li> </ul>		
<b>Next steps</b>	<b>Due</b>	
Implementation of the decisions made over the next 4 to 6 weeks.	May/June 2024	
Completion of the feedback process for Organisational Improvement, Technology and Information and Intelligence groups.	23 May 2024	
<b>Contact person</b>		
Rowan Macrae	General Manager – People, Governance and Capability	s 9(2)(a)

## Masterplanning for Universal Design guidance published

- Kāinga Ora last week published a new guidance document called Masterplanning for Universal Design. It shows how to deliver inclusive streets by using two key measures: proximal accessibility and street-level accessibility.
- This guide is for all streets, developments and neighbourhoods developed by, for and with Kāinga Ora. This will help to inform social, market, and affordable Build Partners, helping them deliver universally-designed developments. The guidance, which is cost neutral to implement, seeks to elevate the thinking of delivery teams as they approach matters of accessibility within developments.
- The document was refined and produced in-house by the Kāinga Ora Urban Planning and Design team. Over 120 people provided feedback on the draft document to ensure that it:
  - reflects current best practice, expertise and standards
  - is relevant and applicable as possible
- Masterplanning for Universal Design uses three design personas to assess streets; a blind adult, an eight-year old child and a wheelchair user. Address their design requirements and you're on the right track. More personas will be developed over time
- Kāinga Ora can now specify streets that are S-O-S – Safe, Obvious and Step-Free – and work with its partners to deliver them, as standard.

### Next steps

Masterplanning for Universal Design has been published

### Due

N/A

### Contact person

Hayley Fitchett

General Manager - Urban Planning and Design

s 9(2)(a)

## Kāinga Ora developments recognised at New Zealand Institute of Architects local architecture awards.

- Three Kāinga Ora developments have been recognised at New Zealand Institute of Architects (NZIA) 2024 local architecture awards.
- Riccarton Road in Christchurch was a winner in the Housing Multi-Unit category at the Canterbury branch awards which took place on 9 May.
- Riccarton Road is a 20-home full universal design apartment block designed for older customers and those living with a disability. The design partner was Architectus. The judges said the project was *“rigorously planned, well proportioned, robustly built and meticulously detailed (...) an exemplar for medium-density social housing”*.
- Te Mātāwai Grey’s Ave in Auckland, and Puriri Park Road in Whangārei were both winners in the Planning and Urban Design category at the Auckland branch awards on 15 May.
- Te Mātāwai - a mixed tenure building with 276 homes – is the largest single-site supported housing complex (SSSH) in the country. Its design plan includes medical services, a Homestar 7 rating, and warm, dry residences for the previously unhoused. The design partner was MODE.
  - The judges said *“Clever, thoughtful architectural intervention can create a building that delivers so much more than the client’s expectations.”*
- The 37 home Puriri Park Road development is the largest generational social housing development in Whangārei. The design partner was Architectus.

- The judges said “*this well-planned housing community is carefully stitched and integrated into its existing neighbourhood. (...)Incorporation of the existing recreational open space, retention of mature trees on the street frontage and access to the adjacent puriri forest make a unique backdrop to the houses.*”
- Oxford Terrace, our 32 home apartment block for older and mobility challenged customers in Lower Hutt has been shortlisted for the NZIA Wellington brand awards which take place on 23 May.
- All regional winners are shortlisted for the NZIA National Awards which will take place later this year.

<b>Next steps</b>		<b>Due</b>
We will update you following the Wellington brand awards on 23 May		N/A
<b>Contact person</b>		
Patrick Dougherty	General Manager – Construction and Innovation	s 9(2)(a)
Hayley Fitchett	General Manager – Urban Planning and Design	

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### 3. Updates for Hon Tama Potaka, Associate Minister of Housing

s 9(2)(a)		
<ul style="list-style-type: none"> <li>■ [Redacted]</li> <li>■ [Redacted]</li> <li>■ [Redacted]</li> <li>■ [Redacted]</li> <li>■ [Redacted]</li> </ul>		
<b>Next steps</b>	<b>Due</b>	
We are currently assessing our options in response to this decision.	N/A	
<b>Contact person</b>		
Caroline Butterworth	Deputy Chief Executive – Tāma i Tai Tokerau / Auckland/Northland	s 9(2)(a)

<b>Homelessness in Dunedin</b>
<ul style="list-style-type: none"> <li>• Kāinga Ora continues to work alongside agencies responsible for providing support for the issue of homelessness in Dunedin, as a small group of people remain camped at the Oval.</li> <li>• An interagency meeting was held on 10 May 2024 to discuss the Oval situation, bringing together MSD, Kāinga Ora, Dunedin Night Shelter Trust and Pact's The Apartment social networking centre. Following that meeting, three Kāinga Ora staff joined a representative from MSD and Police at the Oval, where people living in tents there had the opportunity to discuss their situation and issues affecting them, their MSD entitlements, and the need for social housing assessments.</li> <li>• There have been suggestions of using the former Aaron Lodge site (owned by Kāinga Ora) for temporary or emergency accommodation. This is not an option being considered, as remaining buildings on the site are not up to legal standards required for housing, and significant expense and time would be required to bring them up to standard.</li> <li>• We will continue to work closely with agencies and groups to understand the needs and individual circumstances of the people living in the tents, and on the wider issue of homelessness in the city, in the belief that collaboration and a joint Government approach will bring the best outcomes.</li> </ul>

<b>Next steps</b>	<b>Due</b>
We will continue to work closely with relevant agencies and groups	N/A
<b>Contact person</b>	
Paul Commons	Deputy Chief Executive – Te Waipounamu / Southern s 9(2)(a)

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#### 4. Summary of papers sent

Paper	Purpose
AH 24 023 Consentium performance data	This paper provides an update on the performance of Consentium, and learnings that may have broader application from the Consentium experience
AH 24 031 Update on Kāinga Ora Customer Programme Evaluation	This paper provides you with information on the scope and timeframes of the Customer Programme Evaluation in response to a recent query from your office and the Ministry of Housing and Urban Development
AH 24 034 Kāinga Ora renewable energy programme and the Wellington multiple trading trail	This paper provides an update on the work of Kāinga Ora to integrate solar panels into the social housing portfolio, providing more affordable energy for tenants while increasing renewable energy production in New Zealand. It describes the Wellington Multiple Trading Trial which is being implemented as part of the programme and explains how this programme supports the Government's goal to double renewable energy production

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5. Upcoming advice to be delivered in the next month

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## 6. Kāinga Ora OIA requests

Reference number	Requestor	Topic	Date due to Minister's Office	Date due to requestor
OI 24 170	Member of the public	<i>Developments</i> Request for information about a development in Tairāwhiti/Gisborne for past ten years	n/a	15/05/2024 extended
OI 24 195	Member of the public	<i>Documents</i> Request for reports relating to Homestar or the Homestar transition standard	n/a	20/05/2024 extended
OI 24 226	Member of the public	<i>Information</i> Request for information regarding staff roles and numbers	n/a	06/06/2024 extended
OI 24 228	Thomas Raethal (Labour Party researcher)	<i>Information</i> Request for proposal documents to reduce expenditure	3/05/2024	10/06/2024 extended
OI 23 236	Lane Nichols (NZME)	<i>Development</i> Request for information about a Albany development	7/05/2024	28/05/2024 extended
OI 24 245	Ethan Manera (NZME)	<i>Information</i> Request for information regarding the use of te reo Māori	09/05/2024	17/06/2024 extended
OI 24 260	Thomas Raethal (Labour Party researcher)	<i>Information</i> Request for contractor and consultant expenditure	17/05/2024	24/05/2024
OI 24 267	Meg Stewart Ward (Labour Party)	<i>Documents</i> Request for annual review prep pack	22/05/2024	29/05/2024
OI 24 274	Member of the public	<i>Information</i> Request for information about contractors and consultants	n/a	31/05/2024
OI 24 275	Murray Jones (NZME)	<i>Information</i> Request for information about restructure and redundancy consultant expenditure	28/05/2024	05/06/2024
OI 24 276	Murray Jones (NZME)	<i>Information</i> Request for information about sexual harassment and workplace culture reviews	24/05/2024	31/05/2024
OI 24 278	Member of the public	<i>Development</i> Request for information about a Wellington development	n/a	31/05/2024
OI 24 285	Matt Swann (Labour Party)	<i>Information</i> Request for information about staff reductions	29/05/2024	06/06/2024

OI 24 289	Ohakune Residents and Ratepayers Society	<i>Development</i> Request for information about an Ohakune development	n/a	07/06/2024
OI 24 290	Ohakune Residents and Ratepayers Society	<i>Development</i> Request for information about an Ohakune development	n/a	07/06/2024
OI 24 291	Ohakune Residents and Ratepayers Society	<i>Development</i> Request for information about an Ohakune development	n/a	10/06/2024

## 7. Ministerial OIA requests

Reference number	Requestor	Topic	Date due to Minister's Office	Date due to requestor

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[REDACTED]	[REDACTED]	s 9(2)(f)(v) [REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

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