

WEEKLY REPORT

Kāinga Ora – Homes and Communities





Table of contents

1.	Updates	2
2.	Upcoming events and opportunities	8
3.	Advice sent in the past week	13
4.	Upcoming advice to be delivered in the next month	13
5.	Kāinga Ora OIA requests	16
6.	Ministerial OIA requests	18

1. Updates

First Home Partner as at Friday 18 March 2022

Activity	Total as at 18 March 2022	Change since previous report	Comment
Completed Settlement	6 Auckland (4) Waikato (1) Canterbury (1)	+1	These households have now entered our Goals Management Programme where we assist households into full home ownership
Sale and Purchase Agreement signed *	30	3 cill	There has been a reduction in the number since the previous report, one has now completed settlement, and two conditional agreements fell through, 12 unconditional agreements with a settlement date Auckland 10 Canterbury 2 12 unconditional agreements and awaiting either Code of Compliance, Title, build completion Auckland 9 Canterbury 3 • 6 conditional agreements Auckland 4 Bay of Plenty 1 Wellington 1 1 Pasifika 2 Māori 15 Family

Eligible applications received	440	+21	Auckland 247 Canterbury 46 Wellington 46 Waikato 40 balance indicated other areas around New Zealand 30 Pasifika 62 Māori 194 Family
Applications under assessment	371	-6	The reduction relates to one application being declined for income over criteria, and 5 not eligible • 361 – seeking additional information as application was incomplete 45 Pasifika 63 Māori 195 Family
Application process started	2,868	+74	Minimum is creating an account in the portal
Product Enquiries	Around 306 phone calls (around 62 per day)	. 0	
Spend	\$1,399,461.07	\$179,121.49	 Actual settlements - \$993,741.95 Deposits paid - \$405,719.12 **

^{*} Upon settlement, Kāinga Ora will make the equity contribution payment to finalise the purchase of the customers' new home.

Nick Maling GM National Services

First Home Partner campaign

Kāinga Ora will be running advertising to promote First Home Partner for six to eight weeks, throughout April and May 2022. The advertising will have a nationwide reach focussed on the priority audiences; Māori, Pasifika and those with families. In addition, we will be running advertising to the wider first home buyer market in Canterbury, BOP and Waikato. This is planned activity as per the First Home Partner Marketing and Communications plan, and follows the post launch promotion of First Home Partner, which ran from October – December 2021, targeting priority audiences only. The media cost associated with this flight of the campaign is \$95,000 ex GST. This amount is part of the planned overall spend for this campaign.

^{**} A portion of equity contribution is paid to assist co-purchasers in securing an unconditional agreement. Vendors/Developers may require more than our 5 percent deposit. The remainder is paid on Settlement.

Supporting communications activity is also being considered, in the form of an article on First Home Partner for the Kāinga Ora website and social media (Facebook and LinkedIn). The article will likely focus on the stories of two families who have recently purchased a property with the assistance of First Home Partner, alongside educative content on how the programme works.

> Nick Maling **GM National Services**

Update on specified development project (SDP) conversations

Kāinga Ora – Homes and Communities currently have eight projects under consideration for selection under section 29 of the Urban Development Act (UDA). Selection by Kāinga Ora under section 29 triggers the project assessment process under sections 31-36 of the Act.

All eight of the projects would involve Kāinga Ora using its UDA powers in a partnership or project facilitation capacity. None of the projects are wholly owned by Kāinga Ora. This means that a selection decision will follow a period of discussion with external parties / project owners - councils and private sector developers, mana whenua and others, to ensure they understand the likely benefits of the SDP process and the implications of a project selection decision. There is an important relationship building aspect to this process. The projects that appear closest to being suitable for selection are Tauriko West, Porirua North and Let's Get Wellington Moving.

ig At. Further details on the eight projects are provided in briefing AH 22 020 in your noting papers.

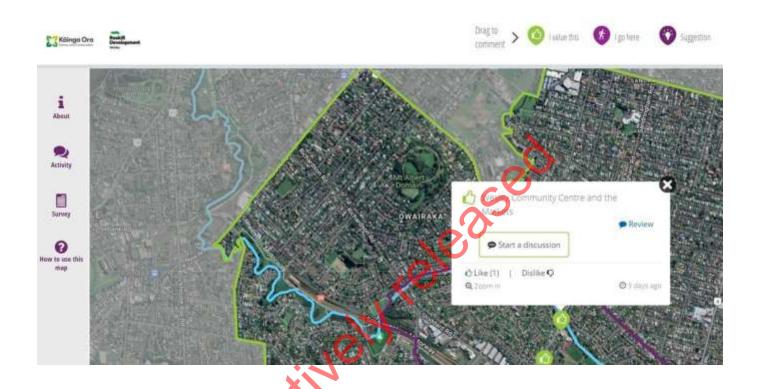
Katja Lietz GM Urban Planning and Design

9(2)(f)(iv)

Wesley Neighbourhood Urban Renewal Engagement Campaign

Wesley is one of 14 neighbourhoods planned for urban renewal as part of the Roskill Development in Auckland. This week we launched a campaign to ensure early and meaningful engagement in Wesley to inform the master planning process and business case. We have developed a comprehensive engagement approach to support accessible and inclusive engagement in our communities as part of our Partnerships and Engagement Framework.

The programme of engagement in Wesley includes many firsts for Kāinga Ora, including the launch of an interactive map to gather feedback using the community engagement platform Social Pinpoint. Social Pinpoint's Maps tool allows us to capture, visualise, and analyse community feedback, as well as understand opportunities and assets in the community.



The engagement campaign for Wesley commenced officially on Friday night (18 March 2022) with a focused women's only event. A group of 30 local Muslim women gathered in person at the Wesley Community Centre, led by local facilitator and translator Fahima Saeid, while our all-female Kāinga Ora team zoomed into the room.

This culturally inclusive approach enabled a safe space for the women to share their thoughts about Wesley's future. For them it was all about their grandchildren's futures in the community, retaining their culture, and ensuring that our designs enabled traditional intergenerational living. Their design ideas reflected similar themes to our Māori and Pasifika communities, such as being mindful of open space living and indoor/ outdoor flow to accommodate whānau gatherings, in particular tangihanga. We also learned the importance of having a second bathroom downstairs in homes to assist with cleansing before daily prayers.

This is the first of a series of targeted events planned over the next three weeks to ensure a deeper and more inclusive experience that responds to the many diverse groups that call the Wesley community home. Sessions are planned with other migrant groups along with local mataawaka Māori, Pasifika peoples, local disability groups, business owners, children and young people, as well as open forums where all are invited to participate.

Caroline Butterworth DCE Tāmaki Tai Tokerau

Westport homes - update

Following on from our update last week, we can confirm that a blessing of the temporary homes that the Buller District Council received from Kāinga Ora as part of the Westport flood recovery response, will be held on Thursday, 31 March at 9.30am, 3 Stafford Street in Westport. Mana Whenua's Te Rua Mason will lead the blessing of the five relocatable home, and three Senior Leaders from the region will represent Kāinga Ora at this event

The provision of these temporary homes for people displaced by the Westport flooding is a partnership between Kāinga Ora, Buller District Council, the Westport Flood Recovery team, and the Ministry of Business, Innovation and Employment's Temporary Accommodation Service (TAS). The homes will be managed by TAS.

Paul Commons DCE Te Wai Pounamu

Ministers' visit newly completed 18 home complex in Avondale

Earlier this week, Kāinga Ora hosted Ministers Poto Williams and Carmel Sepuloni on a tour of a newly completed three-story walk up in Avondale's Taramea Street. The Associate Minister for Housing (Public Housing), and Minister for Social Development and Employment were joined by New Lynn MP Deborah Russell, and Kāinga Ora board member Penny Hulse during the visit to the 18 two-bedroom home complex.



Director Delivery, Ken Lotu-liga and Project Manager, Alex Tofono explained that the public housing development is a hybrid of OSM and traditional developments – a mix of traditional build, cross laminated timber using XLAM panels made off-site, and bathroom pods also made offsite by Sync.

The Team Leader Housing Support advised the visitors that six ground-floor homes have already been assigned to customers who are due to move in next week. Jody Jackson-Becerra, Manager of Community Engagement and Partnerships, described a number of activities Kāinga Ora has held to ensure community input, including inviting children from the local primary school to contribute to the welcome packs customers receive when they move into their new homes.

Caroline Butterworth DCE Auckland and Northland



Proactively released.

Proactively released

3. Advice sent in the past week

Date sent to Minister's Office	Title	Minister(s)	Contact person
17 March 2023	Ad Hoc	Hon Poto Williams	Caroline Butterworth
	Disruptive Behaviour at Whangārei Kāinga Ora Property		
	AH 22 023		
21 March 2022	Ad Hoc	Hon Dr Megan Woods	Nick Maling
	Update on Kāinga Ora COVID-19 Activities	Hon Poto Williams	
	AH 22 024		
21 March 2022	Ad Hoc	Hon Dr Megan Woods	Patrick Dougherty
	Kāinga Ora Waste Minimisation		6
	AH 22 029		.0
25 March 2022	Ad Hoc	Hon Dr Megan Woods	Katja Lietz
	Update on SDP project conversations	16.0	
	AH 22 020	40	

4. Upcoming advice to be delivered in the next month 9(2)(f)(iv)

5. Kāinga Ora OIA requests

Reference	Requestor	Date due to	Date due to	
number	rioquestor	Topic	Minister's Office	requestor
OI 21 075	Member of the public	KiwiBuild homes	n/a	24/03/2022
		Request for information regarding purchases of KiwiBuild homes		
OI 22 077	Member of the public	Highbury Place	n/a	25/03/2022
		Request for information about development		
OI 22 069	Member of the public	Emails	n/a	25/03/2022
		Request for emails relating to a customer		Extended
OI 22 078	Member of the public	KiwiBuild ballot	n/a	28/03/2022
	FYI website	Request for a breakdown of ballot information	000	
OI 22 082	Member of the public	Various projects	n/a	29/03/2022
		Request for information on various projects		
OI 22 083	Member of the public	Home in Ōtautahi	n/a	29/03/2022
		Request for information about a home in Ōtautahi		
OI 22 080	Media	Homes in Nelson/Tasman	At Office of	30/03/2022
		Request for information about homes in Nelson/Tasman	Hon Williams	
OI 22 086	Member of the public	Architect designs	n/a	01/04/2022
	0	Request for design for property in Porirua		
OI 22 087	Member of the public	Dixon St flats	n/a	01/04/2022
	×	Request for information about Dixon Street flats		
OI 22 088	Media	Most valuable properties	n/a	05/04/2022
		Request for 10 most valuable Kāinga Ora properties		
OI 22 045	Member of the public	Demolition information	n/a	05/04/2022
		Request for information on demolitions in Auckland from 2019 to 2021		Extended
OI 22 089	Member of the public	IAF	n/a	07/04/2022
	FYI website	Request for information about the IAF		
OI 22 091	Member of the public	Purchases on Auckland	n/a	07/04/2022

		Request for information about Kāinga Ora purchases in Auckland		
OI 22 092	Member of the public	KiwiBuild	n/a	07/04/2022
	FYI website	Request for upcoming KiwiBuild developments		
OI 22 093	Media	Damages	1/04/2022	08/04/2022
		Request for information about damages to Kāinga Ora homes	Hon Williams	
OI 22 096	Member of the public	Accessible housing	n/a	08/4/2022
		Request for information about accessible housing		
OI 22 073	Office of Nicola Willis	Board minutes	14/03/2022	21/04/2022
		Request for Board minutes from 13 December 2021	Hon Woods	Extended
OI 22 095	Media	Office spaces	4/04/2022	11/04/2022
		Request for information about Kāinga Ora spending in office spaces	Hon Woods	
OI 22 094	Act Party Office	Drugs	n/a	13/04/2022
		Request for information about alleged drug deals		
OI 22 098	Member of the public	Various projects	n/a	13/04/2022
		Request for information about various projects		
OI 22 0999	Member of the public	Business Initiated Transfers	n/a	13/04/2022
		Request for information about BIT numbers and processes		
OI 22 100	Member of the public	Māngere development	n/a	14/04/2022
	8,	Request for information about the development		
OI 22 103	Media	Complaints about customers	07/04/2022	14/04/2022
		Request for information about complaints about customers	Hon Williams	
OI 22 104	Member of the public	Noise control complaints	n/a	14/04/2022
		Request for information about noise complaints and other matters in Thames		
OI 22 105	Member of the public	Homes in Ruapehu	n/a	14/04/2022
		Request for information about homes in Ruapehu		
OI 22 063	Member of the public	14 Bristol Street	n/a	14/04/2022
		Request for information about 14 Bristol Street		extended

OI 22 060	Office of Nicola Willis	Project Velocity	9/04/2022	16/04/2022
		Request for reports and briefings	Hon Woods	Extended
OI 22 101	Media	Porirua development	12/04/2022	19/04/2022
		Request for information about Porirua development for documentary	Hon Woods	
OI 22 102	Member of the public	KiwiBuild homes	n/a	19/04/2022
		Request for information about KiwiBuild homes in Auckland over the past two years		
OI 22 106	Member of the public	Tauranga development	n/a	19/04/2022
		Request for maintenance costs for properties in Tauranga		
OI 22 107	Member of the public	Various projects		19/04/2022
		Request for information on various projects	CO.	
OI 22 071	Member of the public	Demolition notification	n/a	20/04/2022
		Request for information relating to a customer and demolition)	extended
OI 22 072	Member of the public	KiwiBuild Wellington	n/a	20/04/2022
		Request for information regarding the KiwiBuild pipeline in Wellington		extended
OI 22 108	Office of Chris	Quarterly report	14/04/2022	21/04/2022
	Bishop	Request for the Q1 Quarterly Report	Hon Woods	
OI 22 056	Member of the public	Vaccine Policy	n/a	06/05/2022
		Request for vaccine policy		extended
OI 22 048	Member of the public	Correspondence	3/05/2022	10/05/2022
	X .	Request for correspondence regarding vaccination requirements	Hon Woods	Extended

6. Ministerial OIA requests

Reference number	Requestor	Topic	Date due to Minister's Office	Date due to requestor
OI 22 085	Member of public	Emails, weekly reports etc	24/03/2022	31/03/2022
OIA22-020		relating to Arena Williams article	Hon Woods	